



The opening of a second track on the Cronulla branch line will enable CityRail to run more train services

## More services for South and East customers

### Feedback sought on Eastern Suburbs & Illawarra and South Coast timetables

CityRail is calling on Eastern Suburbs & Illawarra Line and South Coast Line customers to comment on proposed improvements to their timetable, due to be introduced by December 2010.

Construction of a second track along two sections of the Cronulla branch line, from Sutherland to Gyemea and from Caringbah to Cronulla, is nearly complete.

Once the track is opened, more services will run between Cronulla and the City including new express services in the morning peak. In addition, completion of a multi-million dollar resignalling project will improve reliability, allowing trains in the area to be controlled using a computer-based signalling system.

As well, there will be a doubling of the service level between Sutherland and Cronulla in the morning peak hour, in the off peak and on weekends.

"The completion of these two major infrastructure projects is a great boost for our customers on the Eastern Suburbs & Illawarra and South Coast lines," says Rob Mason, CityRail Chief Executive.

"Developing a new timetable to harness the benefits of the new track is a complex task – that's why we ask for customer input early on in the timetable development process.

"We encourage customers to give their feedback on the proposed timetables."

Mr Mason said that customers' views will be considered as part of developing the final timetable.

Proposed timetables can be viewed at stations on the relevant lines or at [www.cityrail.info](http://www.cityrail.info)

Provide your feedback by completing an online form or by calling Transport Info on **131 500**.

The proposed timetable changes are open for public comment until 14 March.

Customer brochures are now available to pick up at relevant stations. CityRail customer service managers will be at Rockdale (22 Feb); Kogarah (23 Feb); Sutherland (24 Feb); and Hurstville (26 Feb) to answer your queries.

#### Proposed timetable: key benefits

- More services between Cronulla and the City during the peak, off peak and on weekends
- New express services from Cronulla in the morning peak
- More weekend services on the Eastern Suburbs & Illawarra Line including a 10-minute service frequency at Bondi Junction
- The extension of Wollongong/Dapto services, which will start from Kiama, to the City on weekday off-peak times
- 17 extra weekday suburban services and 55 additional suburban weekend services



#### Bins are back at Central

A two-week trial of 'Safer by Design' garbage and paper recycling bins on Central Station's concourse began yesterday.

Customers expect clean trains and stations, and one challenge in achieving this has been the removal of bins at the busiest stations.

For security reasons, bins at some stations were removed prior to the 2000 Olympic Games.

Under the 2010 Customer Charter, CityRail has committed to beginning, by March, a trial of these special bins at Central and, if successful, to begin installing them at the busiest stations by the end of the year.

The University of Technology Sydney's Designing Out Crime Research Centre developed the new bins in partnership with NSW Police Force and RailCorp.

Standard rubbish bins are already installed at stations along the Eastern Suburbs & Illawarra, Western, Bankstown and South lines.

The 2010 Customer Charter also includes an additional rollout of standard rubbish bins to more than 100 stations over the next six months.

#### AC/DC set to blast Sydney

If you're getting ready to rock when AC/DC hit ANZ Stadium tomorrow night for the first of three shows, please remember your concert ticket does not include free public transport. So if you are catching the train, make sure you have a valid return ticket to Olympic Park Station.

Train services will run from Central to Olympic Park Station every five to ten minutes from 5pm. Concertgoers travelling from other locations should travel to Lidcombe Station and change for the Olympic Park service.

For Saturday's concert, extra services will run direct to Olympic Park Station from Penrith from 4pm and from Central from 4.45pm.

More than 70,000 fans are expected to fill ANZ Stadium for each of the Sydney concerts, with the final show taking place on Monday 22 February.

If you are going to Saturday's show, check out the weekend trackwork (see column, right) and allow extra travelling time.

## Did you know?

Rail is one of the most energy efficient modes of transport. The Australian Rail Association has documented that only 2.2% of transport greenhouse gas emissions are attributable to rail.



### This weekend 20 & 21 Feb

Sat 20 and Sun 21 Feb

**Eastern Suburbs and Illawarra Line** There is no trackwork; however, trackwork on the City Circle and Airport & East Hills Line may affect how you travel.

**City Circle Services** Trains operate in one direction only, from Central via Museum.

**Airport & East Hills Line** Buses replace trains between Sydenham and Central via the Airport, and also between Macarthur and Sydenham via East Hills.

**South Line** Buses replace trains between Macarthur and Liverpool.

**South Coast Line** There is no trackwork on the South Coast Line; however, trackwork on the Airport & East Hills Line may affect how you travel.

**Southern Highlands** Buses replace trains between Goulburn, Campbelltown and Liverpool.

### Next week

Tue 23 and Wed 24 Feb

**Newcastle & Central Coast Line** From 11.10pm to 3am, buses replace trains between Gosford and Hornsby.

Tue 23 to Thu 25 Feb

**City Circle Service** From 9.30pm to 2am, trains operate in one direction only, from Central via Museum.

**Airport & East Hills Line** From 9.30pm to 2am, trains will commence from Central platforms 22/23.

**Note:** Buses do not operate to the train timetable. Keep up-to-date with all trackwork affecting your line. Subscribe by email at [www.cityrail.info/trackwork](http://www.cityrail.info/trackwork)

## Preview the proposed timetable Eastern Suburbs & Illawarra and South Coast line stations

### CityRail will introduce a timetable for the Eastern Suburbs & Illawarra and South Coast lines in late 2010.

You can view the proposed timetable for these lines now at [www.cityrail.info](http://www.cityrail.info) or at your local station.

#### Invitation to comment

We invite you to comment on the proposed timetable and your views will be considered as part of developing the final timetable. To provide feedback, visit the CityRail website at [www.cityrail.info](http://www.cityrail.info) and complete the form or call Transport Info on **131 500** and then press 5. The closing date to provide feedback is **14 March 2010**.

For further details about CityRail's proposed timetable for the Eastern Suburbs & Illawarra and South Coast lines, pick up a brochure from your station.

[www.cityrail.info](http://www.cityrail.info)  
Transport Info **131 500**  
TTY (Teletypewriter service for hearing and speech impaired customers only) **1800 637 500**



## contact us

**Report security issues** 1800 657 926 (24 hours)  
**Lost property** 02 9379 3341 (weekdays)  
**Passes and concessions** 1300 302 130  
**Ticket vending machine faults** 1800 808 822  
**Rail Greenline** environmental enquiries and complaints 1300 656 999 (24 hours)  
**TTY (Teletypewriter service)** hearing and speech impaired customers only 1800 637 500  
**Service information and customer feedback**  
[www.cityrail.info](http://www.cityrail.info) or call 131 500

