



Victoria Road Metrobus starts up

Metrobus Network expanding to 13 routes, more bus services across Sydney

The Metrobus M52, the latest addition to the highly-successful Metrobus network, rolls out this Sunday 8 August. The bus will connect Parramatta, Ryde, Drummoyne, Rozelle and Circular Quay via Victoria Road.

M52 services will run seven days a week, with a 10-minute frequency during peak periods, 15 minutes during the weekday and 20 minutes in the evening and on weekends.

This new Metrobus service is a major upgrade of the current Route L20, which it replaces, by boosting services from 355 trips per week to 840 trips per week.

M52 services will run a combination of two-door buses and brand new, high-capacity, three-door 'bendy' buses. All will be dressed in the distinctive Metrobuses livery. They will be air-conditioned and low-floored, allowing easier access for wheelchairs, the elderly and parents with prams.

Metrobus Network is expanding to 13 routes, providing a total of 8,000 more bus services across Sydney.

The routes in operation are:

- **Metrobus 10** – Leichhardt to Maroubra Junction
- **Metrobus 20** – Gore Hill to Mascot
- **Metrobus 30** – Mosman to Sydenham
- **Metrobus 40** – Chatswood to Bondi Junction (new)
- **Metrobus 50** – Drummoyne to Randwick (coming soon)

All prepaid tickets are accepted on Metrobuses, including MyBus, MyMulti, Pensioner Excursion tickets and school bus passes.

For further information, check Transport Info at www.131500.com.au

Out now: new guide to CityRail accessible facilities

Does North Ryde Station have an accessible telephone? How steep is the gradient at Pennant Hills? Is there a lift at Bowral?

The answers, and more, are in *Accessing CityRail*, a new 72-page guide for customers with a disability or other access need who require information on using the rail network.

The guide includes tips on planning your journey, interchanging with other modes of transport, using wheelchairs and scooters, and

travelling with assistance animals.

Accessing CityRail also contains information on using a train boarding ramp, improvements to the CityRail security system and access to toilets.

The *Accessing CityRail* brochure – which includes a guide to accessible facilities at every station as well as a network map – is available from staffed stations. A large print version can be requested by calling **131 500** Transport Info and an online version can be viewed at www.cityrail.info.



Photo courtesy of Fairfax Media

Getting to and from the City2Surf

Participants in Sunday's City2Surf race will, for the first time, have travel on public transport to and from the event included in their race entry fee.

To travel free, participants simply need to show their race chest bib when boarding CityRail, Sydney Ferries or Sydney Buses services, including the X81 special shuttle bus from Bondi Beach to Bondi Junction. The shuttle will depart every few minutes from bus loading zones on Campbell Parade.

Please note that special buses from Bondi Beach will only travel as far as Bondi Junction, not into the city as in previous years.

CityRail is operating additional services between Bondi Junction and Central Station from 9am until late in the afternoon.

Non-participants will need a valid ticket to travel to and from the event, which begins in Hyde Park at 8.30am.

The CityRail stations closest to the start of the race are St James and Museum.

For your diary...

- **7 August** – Racing at Royal Randwick: Special shuttle buses operate between Central and Randwick Racecourse
- **7 August** – Sydney Swans v Hawthorn at SCG: Special shuttle buses operate between Central and Moore Park
- **7 August** – Rabbitohs v Wests Tigers at ANZ Stadium: Trains operate every 10 minutes between Lidcombe and Olympic Park
- **9 August** – State Transit bus services at stands A2, A3 and B2 on Argyle Street at Parramatta Interchange will become PrePay-only between 7am and 7pm, weekdays
- **16 August** State Transit bus stops along Oxford Street to Bondi Junction and Flinders Street and Anzac Parade to Maroubra Junction will become PrePay-only from 7am to 7pm, weekdays

Please note: There are many events in Sydney each week; we have only included those that are near a major transport or tourist hub.

Did you know?

All NightRide buses have radio contact with taxi operators and a taxi can be requested to meet you at your destination. Most NightRide buses are accessible to wheelchairs, but not motorised scooters.



This weekend 7 & 8 August

Sat 7 and Sun 8 Aug **Western Line** Buses replace trains between Penrith and Blacktown and between Riverstone and Blacktown.

Blue Mountains Line Buses replace trains between Lithgow and Blacktown.

Next week

Mon 9 and Tue 10 Aug **City Circle** Nightly from 9.30pm to 2am, trains operate in one direction only, from Central via Town Hall.

Airport & East Hills Line Nightly from 9.30pm to 2am, trains to the City terminate at Central.

Mon 9 to Thu 12 Aug **Northern Line** Nightly from 11pm to 3am, buses replace trains between Epping and Strathfield.

Newcastle & Central Coast Line Nightly from 11pm to 3am, trains operate via the North Shore Line, up to 20 minutes later than the normal timetable. Buses replace trains between Epping and Strathfield. An express bus will operate between Strathfield and Hornsby to connect with Newcastle & Central Coast Line trains.

Tue 10 to Fri 13 Aug **Hunter Line** Buses replace trains between Scone and Maitland from 3.50am Tue to 7.30am Fri.

Wed 11 to Thu 12 Aug **Hunter Line** Nightly from 6.50pm to 4.15am, buses replace trains between Scone and Newcastle and also between Telarah/Maitland and Newcastle. The last train to Newcastle departs Telarah at 7.01pm, arriving Newcastle at 7.44pm; the last train to Telarah departs Newcastle at 6.34pm, arriving Telarah at 7.18pm.

Wed 11 to Sat 14 Aug **Carlingford Line** Nightly from 9pm to 2am, buses replace trains between Carlingford and Clyde.

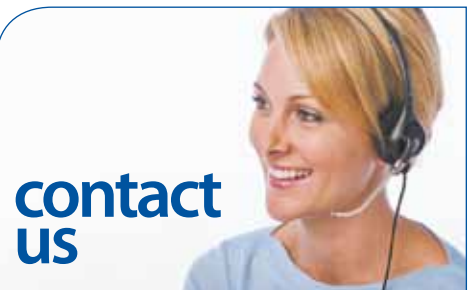
Note: Buses do not operate to the train timetable. Subscribe to our free 'Trackwork by Email' service to keep-up-to-date with all trackwork affecting your line. Visit www.cityrail.info

We'd like to hear what you have to say – 2011 Customer Charter survey

Since 2009, the Customer Charter has been our commitment to improving your journey, everyday. It focuses on the key areas that you have told us are important to you.

We want to hear from you and welcome your suggestions, so that we can continue to improve your journey in 2011.

To have your say, simply log on to www.cityrail.info or call **131 500** and complete our 2011 Customer Charter survey.



contact us

Report security issues 1800 657 926 (24 hours)
Lost property 02 9379 3341 (weekdays)
Passes and concessions 1300 302 130
Ticket vending machine faults 1800 808 822
Rail Greenline environmental enquiries and complaints 1300 656 999 (24 hours)
TTY (Teletypewriter service) hearing and speech impaired customers only 1800 637 500
Service information and customer feedback
www.cityrail.info or call 131 500