



Pre-schoolers meet Thomas the Tank Engine at Central Station earlier this week.

## National Rail Safety Week underway

### Visit CityRail's 'Trainsmart' website to win a year's free train travel

This week is National Rail Safety Week, and to launch the initiative, pre-schoolers were invited to Central Station on Monday to meet Thomas the Tank Engine and to learn about rail safety.

CityRail and Thomas & Friends have teamed up to create a safety book designed for parents and carers to read with their 3-6 year-olds.

The book includes stories and fun activities and can be ordered free of charge or downloaded from [www.cityrail.info](http://www.cityrail.info). Just click on the 'Travelling with CityRail' tab.

National Rail Safety Week includes activities and publicity designed to raise awareness and encourage safe behaviour around trains and stations.

This year's campaign deals with two important insights obtained from customer research: customers are not always safety-aware when rushing to destinations, and MP3s and mobile devices can distract them, leading to unsafe behaviour.

CityRail's safety website, [www.trainsmart.com.au](http://www.trainsmart.com.au), includes a quiz to test how much you know about rail safety. If you answer all five questions correctly, you'll go into a draw to win free train travel for a whole year!

Customers are being warned to avoid specific unsafe behaviours, including trespassing and crossing the tracks; running for a train (ie slips and falls); getting stuck in the train doors; not minding the gap between the train and the platform; and not standing behind the yellow line.

The campaign includes high school visits; station posters, newspaper and online advertising to highlight safety issues; and articles in the new *CityRail Update* quarterly newsletter, out this week. CityRail's *Travel Safe* brochure has also been translated into five languages for non-English speaking communities.

### For your diary...

- **Sat 28 August** – Sydney FC v Central Coast Mariners at Sydney Football Stadium: Express buses will operate between Central and Moore Park.
- **Sat 28/Sun 29 August** – The Ultimate Health Event 2010 at Sydney Olympic Park: Buses will replace trains between Lidcombe and Olympic Park.
- **Sun 29 August** – Roosters v Sea Eagles at Sydney Football Stadium: Express buses will operate between Central and Moore Park.
- **Mon 30 August** – Bulldogs v Panthers at ANZ Stadium: Trains will operate every 10 minutes between Lidcombe and Olympic Park.
- **Mon 30/Tue 31 August** – Talent Storm 2010 Concert at Acer Arena: Trains will operate every 10 minutes between Lidcombe and Olympic Park.



### Your CityRail xpress page: tell us what you think.

Are you a regular reader of the Wednesday *CityRail xpress* page? If so, we'd like you to tell us what you think about it in our online reader survey.

And as an incentive, CityRail is giving away a fortnightly MyTrain ticket for travel on the rail network to 20 lucky respondents. Does *CityRail xpress* give you the travel information you need most? What could we provide you that we don't already?

Log on and let us know what you think at [www.cityrail.info/news/xpress/](http://www.cityrail.info/news/xpress/), and you could be one of the lucky winners!



### CityRail Update now available at your station

Make sure you grab a copy of the latest *CityRail Update* this week. *Update* is CityRail's quarterly newsletter designed to keep you in touch with all the latest news about train services and developments on your line.

We've got the whole network covered with seven regional editions.

In this issue, you'll find information about improvements to the Eastern Suburbs & Illawarra and South Coast Lines, a handy 'What's On' guide covering local events, and information on trackwork in your area.

Pick up a copy at your local station or save paper and get the latest *CityRail Update* direct to your inbox. Sign up at [www.cityrail.info/news/update/](http://www.cityrail.info/news/update/).



### This weekend 28 & 29 Aug

Sat 28 and Sun 29 Aug

**Bankstown Line** Buses replace trains between Bankstown and Strathfield via Regents Park.

**Inner West Line** Buses replace trains between Bankstown and Strathfield via Regents Park.

**South Line** Buses replace trains between Merrylands and Strathfield.

**Western Line** Buses replace trains between Richmond and Riverstone and also between Parramatta and Strathfield.

**Carlingford Line** Buses replace trains between Carlingford and Clyde and extend to Lidcombe/Strathfield.

**Olympic Park services** Buses replace trains between Olympic Park and Lidcombe.

**Blue Mountains Line** Buses replace trains between Blacktown and Wynyard/Central.

### Next week

Mon 30 and Tue 31 Aug

**City Circle** Nightly from 9.30pm to 2am, trains operate in one direction only, from Central via Town Hall.

**Airport & East Hills Line** Nightly from 9.30pm to 2am, trains to the City terminate at Central.

Mon 30 Aug to Thu 2 Sep

**Newcastle & Central Coast Line** Nightly from 9.10pm to 2.40am, buses replace trains between Newcastle and Broadmeadow.

**Hunter Line** Nightly from 9pm to 2.30am, buses replace trains between Newcastle and Broadmeadow.

Wed 1 and Thu 2 Sep

**City Circle** Nightly from 9.30pm to 2am, trains operate in one direction only, from Central via Museum.

**Airport & East Hills Line** Nightly from 9.30pm to 2am, trains to the Airport & East Hills Line will commence from Central platforms 22/23.

Fri 3 Sep

**Western Line** From 10.20pm to 2am, trains start and terminate at Central (platforms 4-15).

**North Shore Line** From 10.20pm to 2am, buses replace trains between North Sydney and Central.

**Northern Line** From 10.20pm to 2am, trains operate between Hornsby and North Sydney via Macquarie Park and between Epping and Central (platforms 4-15) via Strathfield.

**IS YOUR MIND ON OTHER THINGS?**

**DON'T FORGET TO MIND THE GAP.**

**Be on the safe side.** Mind the gap between the train and the platform. Find out if you're travelling on the safe side and you could win a year's free train travel at [trainsmart.com.au](http://trainsmart.com.au)

NSW Transport CityRail

**contact us**

Report security issues 1800 657 926 (24 hours)  
Lost property 02 9379 3341 (weekdays)  
Passes and concessions 1300 302 130  
Ticket vending machine faults 1800 808 822  
Rail Greenline environmental enquiries and complaints 1300 656 999 (24 hours)  
TTY (Teletypewriter service) hearing and speech impaired customers only 1800 637 500  
Service information and customer feedback [www.cityrail.info](http://www.cityrail.info) or call 131 500

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